
Subject: Channel Strip 3 acting slow.

Posted by [Flim](#) on Tue, 06 Feb 2018 19:43:35 GMT

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Hey, i bought the Metric Halo Channel Strip 3 a while ago. I have used Channel Strip 2 for a long time and i was happy to upgrade to 3. I'm using Logic X and OSX El Capitan. Metric Halo Channel Strip 3 is acting slow. When i'm turning the eq knobs, the eq curve is not moving in real time. When i boost for example the eq curve moves after i have moved the button. Same thing for Q and other settings., Is this norma? Anyone having this issue? Is this a bug? There was no such thing in version 2 and it worked perfectly smooth. This is really really annoying as everything i do the plugin don't do it real time.

Subject: Re: Channel Strip 3 acting slow.

Posted by [bj](#) on Wed, 07 Mar 2018 19:53:57 GMT

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Sorry for the delay in my reply.

So the signal processing reacts immediately; the delay in the EQ curve update was put in to ensure that the host (logic in this case) is able to keep updating the meters and its playhead.

If you make the changes directly from the graph, there will be no delay in the graph (but the knobs will only update periodically).

We think that we may have found the underlying issue that causes the periodic updates and hope to have it resolved for the next release.

Subject: Re: Channel Strip 3 acting slow.

Posted by [Flim](#) on Wed, 07 Mar 2018 20:44:46 GMT

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Hey thank you for the reply. But this happens to me also when i make the changes directly from the graph. It does not matter where i put the mouse, the whole plugin feels like it's clumsy and using it feels like i would have a real slow computer that is running too heavy plugin and can't keep up. But this is not the case, i'm using Quad-Core Mac Pro with 16Gb memory and SSD hard drive. I used Channel Strip version 2 with the same computer and never had this issue. I love this plugin and it's my main eq for channels but this thing is driving me nuts as if you use something A LOT you want it to work smoothly, perfectly and fast. I'm really dissappointed for version 3 at the moment.

Subject: Re: Channel Strip 3 acting slow.

Posted by [bj](#) on Wed, 07 Mar 2018 21:11:32 GMT

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Ok -- I see what you mean -- that is definitely a problem; it looks like something in an OS update has made this worse. We'll take a look at it and get it sorted for the next release. Thanks for letting us know.

Subject: Re: Channel Strip 3 acting slow.
Posted by [kamel2500](#) on Thu, 10 Jan 2019 19:37:17 GMT
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Subject: Re: Channel Strip 3 acting slow.
Posted by [bj](#) on Thu, 10 Jan 2019 21:44:02 GMT
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What host are you using? Is this AU, VST, or AAX?
