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Subject: problem with uln-2 !!

Posted by [jaaneman](#) on Fri, 08 Feb 2019 11:34:15 GMT

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i have a serious problem with my uln-2. the problem it began suddenly while i was listening music. i push the button to change the snapshot from 1 to 2 and then the card stuck. (that had happened again but this is not the problem) .then appear a message that i am using old version of drivers(i had 5.4) so i had to put the new version 5.5. i did it with the right process ,also i update and the new firmware but my mac still did not recognize the card from the system preferences.also when i open the console in the bar upside says (uln2 offline)

my next movement was to do heart reset holding up the button and open the card.the problem still exists .

the strange was that in the front panel of the card when i open the card the luminous clues in the left side (power, s/r , int , firewire and locked ) blink!!!!crazy things!! however if i hold up the button in that case stop to blink but without any positive result.

when i open the console if i make some change for example the s/r from 44 to 48 or something else such as the digital in from aes to spdif this did not informs the clues of the card in the frond panel.

i think it's serious.

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Subject: Re: problem with uln-2 !!

Posted by [bj](#) on Fri, 08 Feb 2019 18:21:21 GMT

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You should open a support ticket;

<https://mhsecure.com/support>

This is not something we can troubleshoot on the forum

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