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Subject: Do i need a firmware update

Posted by [JosephFrench](#) on Mon, 01 Apr 2019 09:54:14 GMT

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Hello,

i recently installed the latest version of mio console after updating to EL CAPITAN.

Now, when i open the mio console mixer and click at the top (Analog1) on the first channel, i see: (Mono) OFFLINE ULN2+DSP/Serial # and i don't see (or hear) incoming signal in mio's mixer... altho the potentiometer on the front panel of the card shows incoming sound.

Does this mean i need to update the firmware? And if so, where can i download it?

Thanks in advance

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Subject: Re: Do i need a firmware update

Posted by [wango](#) on Mon, 01 Apr 2019 22:07:41 GMT

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In the download of the latest version you find, besides the mio console, the driver version to be installed as well as Firmware updates for 2d and legacy devices.

[https://mhsecure.com/metric\\_halo/support/downloads.html](https://mhsecure.com/metric_halo/support/downloads.html)

Best

Ab

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Subject: Re: Do i need a firmware update

Posted by [sisawo2252](#) on Wed, 04 Dec 2019 11:29:23 GMT

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Hi thanks a lot for the link, even I was looking for the same.

Regards,  
S.Smith

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