
Subject: does legacy work with hi sierra 10.13.4?
Posted by [tbpc](#) on Thu, 31 May 2018 16:52:38 GMT
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im not sure if i have a legacy unit or a 2d upgrade but whichever one i have it isnt working with hi sierra 10.13.4. I have it set up as a legacy box because i think thats what i have. i have reset with dim, i have reset with mute, i have installed new drivers, i have instlled latest mio console and i have upgraded to latest legacy firmware. it doesnt work. any ideas?

Subject: Re: does legacy work with hi sierra 10.13.4?
Posted by [jon](#) on Thu, 31 May 2018 16:57:54 GMT
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If you have a Legacy box, the front panel dome tag will not say "2d Expanded" underneath the Metric Halo logo on the front panel.

Download this version of MIO Console if running a Legacy box:
http://www.mhsecure.com/mio/MIOConsole_v.5.6.12.224.zip

Launch MIO Console, open Preferences and check "Enable Legacy Box Support". Then relaunch MIO Console. This should allow you to see the Legacy Mixer and Routing panes (the Mixer window requires a 2d Card to function).

If problems persists, please open a support ticket.

Best regards,
