

---

Subject: ULN2 cracking knob

Posted by [Cheapmonk666](#) on Thu, 15 Sep 2022 19:04:21 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Hi everybody.

I've noticed this day that my monitor knob is kinda disfonctioning.

First, it crack when I move it.

Then, when it's 1/3 all seems ok, when it's 2/3 all seems ok but when it's 1/2 sound is like bouncing from left to right and right to left. It's very subtle by the way and only in the speakers, not in headphone.

Is there a way of cleaning it ?

Cheers.

---

---

Subject: Re: ULN2 cracking knob

Posted by [bj](#) on Thu, 15 Sep 2022 19:54:09 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

You can use contact/potentiometer cleaner spray into the body of the potentiometer and exercise the pot.

If that doesn't resolve it (or you don't feel comfortable doing that), please get in touch with support (<https://mhsecure.com/support>) for other service options to resolve issue with the noisy pot.

---

---

Subject: Re: ULN2 cracking knob

Posted by [Cheapmonk666](#) on Sat, 17 Sep 2022 06:16:07 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

I tried, but it don't seem to change anything.

Any chance a reseller can provide my spare parts ? Like the exact same potentiometer ?

---

---

Subject: Re: ULN2 cracking knob

Posted by [bj](#) on Sat, 17 Sep 2022 06:53:45 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Please get in touch with support (<https://mhsecure.com/support>) for other service options to resolve issue with the noisy pot; they can help you with the options for getting a replacement part.

---

---

Subject: Re: ULN2 cracking knob

Posted by [Cheapmonk666](#) on Sat, 17 Sep 2022 08:52:56 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Thanks.

---

---

Subject: Re: ULN2 cracking knob

Posted by [Cheapmonk666](#) on Tue, 20 Sep 2022 12:24:05 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

I sprayed more contact cleaner in the two little holes on each side of the potentiometer and the problem disappeared. Thanks for the support.

---

---

Subject: Re: ULN2 cracking knob

Posted by [bj](#) on Tue, 20 Sep 2022 18:57:59 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Glad to hear it! If the problem comes back, get in touch with support to get help with getting a replacement pot.

---

---

Subject: Re: ULN2 cracking knob

Posted by [Reiner](#) on Tue, 15 Nov 2022 21:17:36 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Cracking knob here for monitoring and headphones for a long time, but only when moving. Fingers crossed. Actually they start doing this quiet early, but as soon as it doesn't have effects while I don't touch them. But I will give the cleaner a chance, as well.

---