
Subject: New MIOConsole not working
Posted by [Torsten Lang](#) on Wed, 02 Nov 2022 09:12:41 GMT
[View Forum Message](#) <> [Reply to Message](#)

I just installed the new console, driver, firmware (even though there was nothing shown that told me that the firmware was actually installed) on my 2014 macbook pro with OSX 10.14.6.
The hardware is now not recognized by the console anymore.
Anyone else has this problem?

Subject: Re: New MIOConsole not working
Posted by [henningaround](#) on Wed, 02 Nov 2022 09:14:27 GMT
[View Forum Message](#) <> [Reply to Message](#)

Hello,
have to turned it off and on again? :p

Subject: Re: New MIOConsole not working
Posted by [Torsten Lang](#) on Wed, 02 Nov 2022 09:16:47 GMT
[View Forum Message](#) <> [Reply to Message](#)

I already did that. disconnected the cable, closed the console, shutdown the hardware and then everything on again. also tried mac restart. nothing..

Subject: Re: New MIOConsole not working
Posted by [henningaround](#) on Wed, 02 Nov 2022 09:18:53 GMT
[View Forum Message](#) <> [Reply to Message](#)

Did you try to connect via USB and via Ethernet?

Subject: Re: New MIOConsole not working
Posted by [Torsten Lang](#) on Wed, 02 Nov 2022 09:34:51 GMT
[View Forum Message](#) <> [Reply to Message](#)

yes, both ethernet and usb are not working.
And I cant roll back to the previous version somehow. This is messy...
I'm going to open a support ticket now.

Subject: Re: New MIOConsole not working
Posted by [bj](#) on Tue, 08 Nov 2022 18:14:25 GMT
[View Forum Message](#) <> [Reply to Message](#)

Are you up and running yet?

Subject: Re: New MIOConsole not working
Posted by [Torsten Lang](#) on Tue, 08 Nov 2022 19:02:09 GMT
[View Forum Message](#) <> [Reply to Message](#)

Yes, thanks for asking!
Jon Stern led me through the process of solving it.
