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Subject: Group Buses broken

Posted by [henningaround](#) on Tue, 08 Nov 2022 12:27:53 GMT

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Mixer is set up to receive 8x 5.1 Inputs from Host (Ethernet). They are routed to the 5.1 SUM Bus and the via AES/EBU 1-6 to the speakers.

As soon as I send those inputs to individual group buses, save the session and reopen it, nothing is going to the speakers anymore. And also nothing is going to the meter bridge which is fed by a Cue Output (source is same as Monitor Controller).

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Subject: Re: Group Buses broken

Posted by [bj](#) on Tue, 08 Nov 2022 18:16:13 GMT

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Can you provide the .cnsl3d file? It might be best to reproduce the problem and file a bug (as that will give us the .cnsl3d file and logs) or open a support ticket so we can figure out what is going on. BTW, was this something that was working before and newly broken with 6.1.02, or had you not tried this before?

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Subject: Re: Group Buses broken

Posted by [henningaround](#) on Wed, 09 Nov 2022 13:30:07 GMT

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I already did that twice. Did you receive the bug reports?

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Subject: Re: Group Buses broken

Posted by [bj](#) on Wed, 09 Nov 2022 18:26:19 GMT

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Yes. I am looking at them. I'll get back with you directly.

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Subject: Re: Group Buses broken

Posted by [henningaround](#) on Thu, 17 Nov 2022 08:24:58 GMT

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It's been a week now. Any solution?

The AUXES and GROUPS are "more" broken than I thought. When I create new 5.1 GROUPS in addition to the 5.1 SUM Bus anything from my macOS gets routed to the group and I cannot do anything about it. Also it gets routed to EVERY channel - not just LEFT and RIGHT although I'm only playing back Stereo Music in iTunes for example.

Same goes with AUXES.

Both features are totally unusable. This is really a broken mixer!

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Also anything i send out of Pro Tools on channels 87+ is coming in in the mixer totally messed up.

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Subject: Re: Group Buses broken

Posted by [henningaround](#) on Sun, 20 Nov 2022 15:04:46 GMT

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I managed to record a video of what is happening when I'm assigning new group busses. It's totally messed up. What's going on? Am I doing something completely wrong?  
In this screen recording you can see what's hapening. Even the group meters inside MIO are broken.

Upper left corner you can see remote of a mac mini i'm using for metering what comes out of the Monitor Controller. SUM and group 1 seem to be ok, group 2 starts to fall into pieces and groups 3+ do not give anything to my meters or speakers.

I'm sending out lots of 1kHz tones from Pro Tools.

Oh now I see I cannot sent the link to the video unless I have posted 300+ messages. I'll send the link via e-mail.

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Subject: Re: Group Buses broken

Posted by [henningaround](#) on Sun, 20 Nov 2022 15:07:12 GMT

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Can you please confirm that you have received this message?

I have not received any more replies so far, although there was talk of "directly".

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Subject: Re: Group Buses broken

Posted by [bj](#) on Mon, 21 Nov 2022 04:01:36 GMT

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Yes. I am seeing them. Sorry that I have not been able to address this yet. Please send the link for the video to support or put the URL in a message on this thread without the http part.

If you need immediate support please open a support ticket <https://mhsecure.com/support>

Our support team may or may not be able to help depending on whether this is a bug (probably can't help, but might be able to provide a work-around) or not. In any case, they can help with gathering info.

But as soon as I can repro the problem I will send you an email directly.

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Subject: Re: Group Buses broken  
Posted by [henningaround](#) on Mon, 21 Nov 2022 08:06:32 GMT  
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[collabocloud.org/index.php/f/623752](http://collabocloud.org/index.php/f/623752)

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Subject: Re: Group Buses broken  
Posted by [bj](#) on Mon, 21 Nov 2022 08:11:23 GMT  
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It's asking for a login.

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Subject: Re: Group Buses broken  
Posted by [henningaround](#) on Mon, 21 Nov 2022 09:23:01 GMT  
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try  
[collabocloud.org/index.php/s/5rk37iArSP9Y9JF](http://collabocloud.org/index.php/s/5rk37iArSP9Y9JF)

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Subject: Re: Group Buses broken  
Posted by [bj](#) on Mon, 21 Nov 2022 11:36:45 GMT  
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Ok - I got it. I'll take a look.

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Subject: Re: Group Buses broken  
Posted by [henningaround](#) on Fri, 27 Jan 2023 10:06:17 GMT  
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Hello,  
please give me feedback on what you have found out so far.  
Best  
henning

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Subject: Re: Group Buses broken  
Posted by [bj](#) on Fri, 27 Jan 2023 18:48:11 GMT  
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Replied to Henning directly; will follow up to the thread when we have reached a conclusion.

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